

Sentinel Protection Installer

Version 7.7.0 – Release Notes

This document contains information on new features, supported/unsupported platforms, and known issues in the release of version 7.7.0 of Sentinel™ Protection Installer.

Product Overview

Sentinel Protection Installer is an integrated installer of the Sentinel System Driver, Sentinel Security Runtime, Sentinel Protection Server, and Sentinel Keys Server.

Sentinel Protection Installer 7.7.0 supports the following versions of its components:

Component	Version Supported
Sentinel System Driver	7.6.0
Sentinel Security Runtime	1.0.1
Sentinel Protection Server	7.6.5.0
Sentinel Keys Server	1.3.7.0

Platforms Supported

This installer can be run on:

- Microsoft Windows XP (32-bit and 64-bit)
- Windows Server 2008 R2 (64-bit)
- Windows Server 2012 (64-bit)
- Windows Server 2016 (64-bit)
- Windows 7 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 10 (32-bit and 64-bit)

Note: For information on the platforms supported by Sentinel Protection Installer components, refer to the *Sentinel Protection Installer Readme*.

Enhancements and Problems Corrected in This Release

The following are the enhancements and fixes in this release:

- Sentinel Keys Server was updated to serve a new API request to retrieve the programming date of a Sentinel key.
- Sentinel Keys Server was updated to serve an API request to a real-time-clock-based Sentinel key when the clock battery is exhausted.

Known Issues

- Standard users cannot uninstall Sentinel Protection Installer from the Control Panel using the **Uninstall** option on Windows Server 2008, Windows Server 2008 R2, Windows Vista, Windows 7, Windows 8, Windows Server 2012, and Windows 8.1 systems. It is recommended that the standard users should select **Change** and subsequently select **Remove** from **Program Maintenance** dialog of Sentinel Protection Installer to perform uninstallation on Windows Server 2008, Windows Server 2008 R2, Windows Vista, and Windows 7, Windows 8, Windows Server 2012, and Windows 8.1 systems.
- On Windows Server 2008 R2 and Windows 7, the **Program Compatibility Assistant** dialog box may appear when you exit the driver configuration program (*SetupSysDriver.exe*). Click **This program installed correctly** to prevent the dialog box from appearing in the future.

If you are linking the driver configuration program to your own installer, we recommend renaming the application and the manifest file to prevent the **Program Compatibility Assistant** dialog box from appearing. For example, you can rename the application and the manifest file to *CfgSysDriver.exe* and *CfgSysDriver.exe.manifest*.

Removed Platform Support

Sentinel Protection Installer no longer supports Sentinel Protection Server on the following platforms:

- Windows 98
- Windows ME

Note: Sentinel Protection Installer 7.5.0 is the last release that supports Sentinel Protection Server on Windows 98 and Windows ME.

Contacting Technical Support

You can contact us using any of the following options:

Business Contacts

To find the nearest office or distributor, use the following URL:

<https://sentinel.gemalto.com/contact-us-sm/>

Technical Support

To obtain assistance in using Gemalto products, feel free to contact our Technical Support team:

- **Customer Support Portal (preferred):** <https://supportportal.gemalto.com/csm?id=sentinel>
- **Support Essentials** (Contact details, support plans, and policies):
https://supportportal.gemalto.com/csm?id=support_essentials
- **For Issues Related to Using the Portal:** customerportalsupport@gemalto.com
- **Phone:**
 - AMER: 800-545-6608 (US toll free)
 - International: +1-410-931-7520
 - EMEA/APAC: <https://supportportal.gemalto.com/csm?id=sentinel>

Click **Contact Us**
- **E-mail** (Use if you cannot submit the technical issue via the portal): technical.support@gemalto.com

Downloads

You can download installers and other updated components here:

<https://sentinelcustomer.gemalto.com/sentineldownloads/>

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